MITRATECH

How Process Improvement Accelerates an Enterprise

LONDON USER GROUP 10TH OCTOBER 2019

9:00AM - Breakfast

9:30AM – 10:00AM **Opening Remarks & Introduction:** Mark Delgado, Managing Director GRC
Once you've had a chance to grab a coffee and some breakfast, we'll be starting the day by highlighting the major changes we've seen this year, such as our new office in India and our new workflow automation offerings!

PRODUCT TRACKS

DATASTORE	POLICYHUB
10AM – 10:45AM	**10AM – 10:45AM**
V4 Launch – Be The First to See The New and Improved DataStore! Highlighting DataStore's new and improved Workflow capabilities and Business Intelligence reporting to help you improve business efficiency.	**Product Update & Roadmap:** Have Your Say! What's new with PolicyHub, what's on the roadmap, and what do you feel like we're missing?
NETWORKING BREAK	**NETWORKING BREAK**
11AM – 12 NOON	**11AM – 12 NOON**
A DataStore Client Case Study – The Benefits of Co-Innovation: Hear and see how our clients are using DataStore to support their mission of digital transformation and process improvement, sharing thought leadership insights along with tips and tricks to enhance your use of DataStore.	**PolicyHub Client Speaker –** The Benefits of Co-InnovationJoin us for this client lead session, and hear first-hand about their knowledge of PolicyHub, along with insight into how they're using the system to gain time and money savings as well as regulatory compliance.
LUNCH	**LUNCH**
1:00pm – 2:00pm	**1:00pm – 2:00pm**
The DataStore Process Improvement Hacks Everyone Should Know About: A discussion exploring how business-wide processes can be implemented to make steps more efficient and reduce SLAs using DataStore Workflow. For new users or power users alike, there are a few tips and tricks you can apply to get even more out of DataStore. So check them out at this hands-on demo session!	**Process Improvement - 4 Workflows that Deliver Immediate Time to Value:** Get ready to be inspired as we walk you through the most common ways workflow automation software could pair with PolicyHub. Whether it's automating gifting and entertainment, conflicts of interest, policy exceptions or legal questions, you'll walk away with multiple ROI-driving ideas to take back to your organisation.
NETWORKING BREAK	**NETWORKING BREAK**

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DATASTORE	POLICYHUB
2:15PM – 3:30PM	**2:15PM – 3:30PM**
How Process Automation Accelerates an Enterprise - DataStore Best Practice: At this best practice session, you'll get valuable tips to help you optimise your use of DataStore across your organisation. Topics covered will include scanning efficiency, content search (docs, email, and images), subscriptions & notifications management, inventory, routing, reporting, admin, and lots more. We'll have plenty of time to field your questions on how to maximize your own DataStore implementation!	**PolicyHub Best Practices - Get the most out of your PolicyHub investment!** During this session we will explore how your organisation can optimise processes around policy management and compliance, including: • How to set automatic notifications • Ways to collaborate on policy reviews in one place, so you know who was involved, what their input was and how the policy was updated • How to access and understand compliance metrics so you can address exceptions when they occur

3:30PM-3:45PM - Closing with Mark Delgado

JOIN US FOR A DRINK BEFORE YOU LEAVE!